



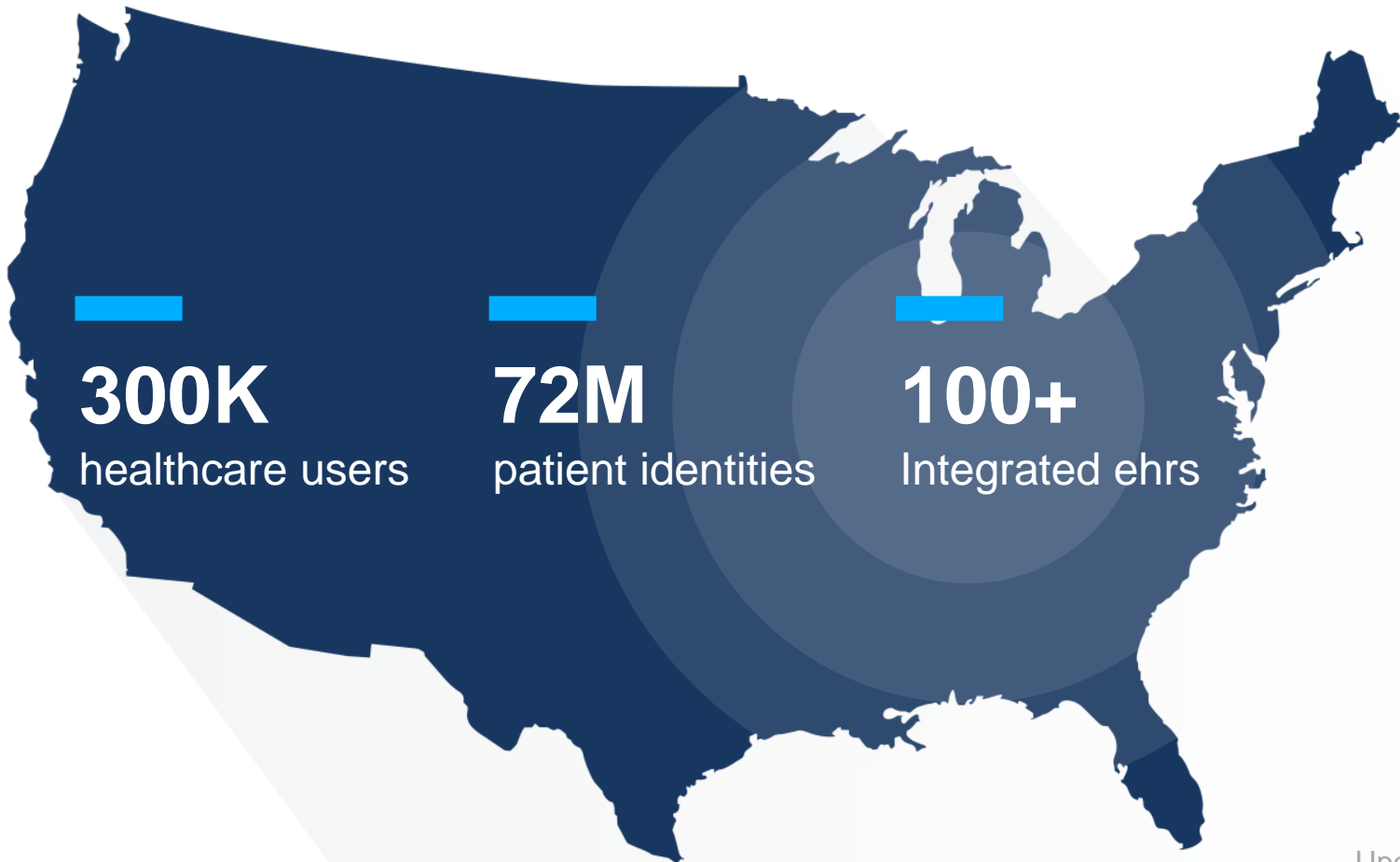
**updox**

**HELP WANTED:** Finding the hour or two each day that would help your team operate with less chaos



## agenda

- 01 updox defined
- 02 updox mission statement
- 03 what simplifying means
- 04 problems we solve
- 05 workflow overview



**300K**

healthcare users

**72M**

patient identities

**100+**

Integrated ehRs

our mission



Updox simplifies the  
business of healthcare

# what simplifying means

Moving from **reactive** to **proactive** enables providers to ...



Operate as  
a business



Treat patients  
as customers

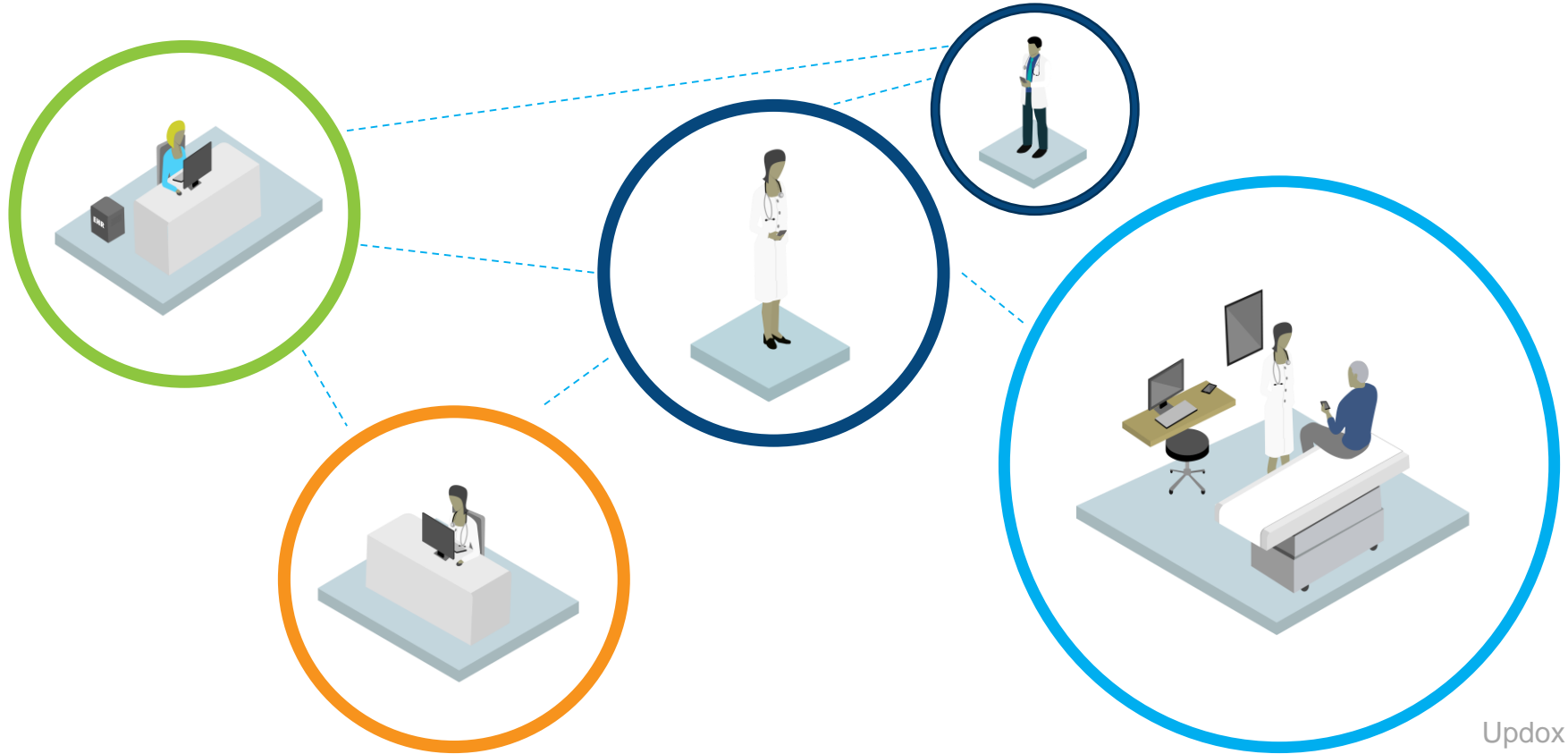


Generate  
new revenue



Remotely connect to  
patients and providers

# *Provider communication – the disjointed process*



## *Provider communication – simplified*

Visibility

Simplicity

Compliance



A photograph of three medical professionals in white lab coats. In the center, a middle-aged man with grey hair and a beard is pointing at a laptop screen. To his right, a woman with dark hair in a ponytail is looking at the screen. In the background, a younger man is also looking at the screen. They are all holding blue folders. The text "Stop wasting time!" is overlaid in white on the image.

**Stop wasting time!**



# updox

## provider communication

### Queues

- Auto-sort documents to different teams or locations

### Tags

- Organize and assign ownership/priority to documents

### Editor

- Mark up, sign, or break apart documents electronically

### Governance

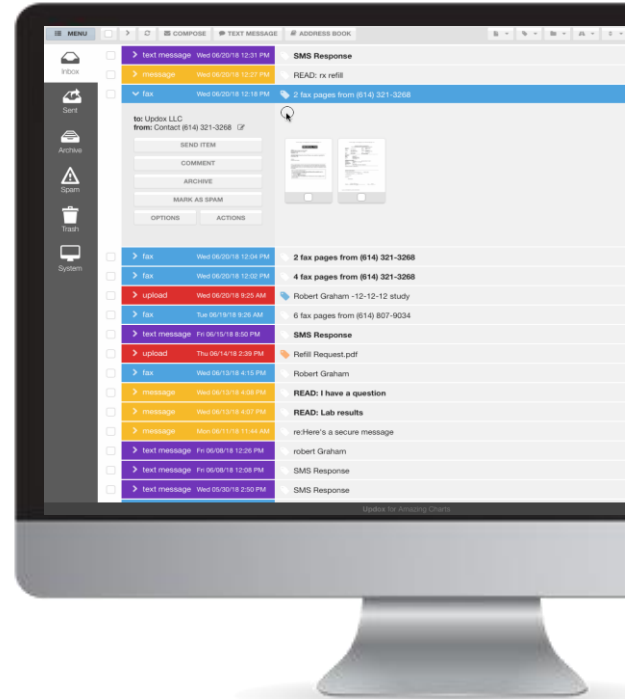
- Ability to lock certain features down or set permissions by user profile

### Integration




- File documents directly to the patient's chart without logging into the EHR

### Workflow


- Assign tasks and/or send messages to members of your team while filing



- Inbox
- Sent
- Archive
- Spam
- Trash
- System

<input type="checkbox"/>	> text message	Fri 06/01/18 11:17 AM	SMS Response	SMS (614) 314-5950
<input type="checkbox"/>	▼ fax	Fri 06/01/18 10:55 AM	3 fax pages from (614) 321-3268	Contact (614) 321-3268
<div style="border: 1px solid #ccc; padding: 5px;"> <p><b>to:</b> Updox LLC <b>from:</b> Contact (614) 321-3268</p> <p>SEND 1 SELECTED PAGE</p> <p>COMMENT</p> <p>ARCHIVE</p> <p>MARK AS SPAM</p> <p>OPTIONS    ACTIONS</p> </div> <div style="display: flex; justify-content: space-around; margin-top: 10px;">    </div>				
<input type="checkbox"/>	> fax	Fri 06/01/18 10:54 AM	3 fax pages from (614) 321-3268	Contact (614) 321-3268
<input type="checkbox"/>	> text message	Wed 05/30/18 2:50 PM	SMS Response	SMS (614) 314-5950
<input type="checkbox"/>	> fax	Wed 05/23/18 12:16 PM	Meeting notes 12-12-12	Contact (614) 321-3268
<input type="checkbox"/>	> fax	Wed 05/23/18 11:57 AM	2 fax pages from (614) 321-3268	Contact (614) 321-3268
<input type="checkbox"/>	> fax	Thu 05/03/18 12:15 PM	3 fax pages from (614) 321-3268	Contact (614) 321-3268
<input type="checkbox"/>	> text message	Wed 05/02/18 3:31 PM	SMS Response	SMS (904) 236-2014
<input type="checkbox"/>	> message	Wed 05/02/18 1:20 PM	READ: re:Lab Results	PIPPY LONGSTOCKING (2000-09-06, 1081)
<input type="checkbox"/>	> message	Tue 05/01/18 2:13 PM	READ: Your lab results	PIPPY LONGSTOCKING (2000-09-06, 1081)
<input type="checkbox"/>	> upload	Tue 05/01/18 2:11 PM	Susan Dey lab.pdf	Tim Lytle
<input type="checkbox"/>	> fax	Mon 04/30/18 9:51 AM	3 fax pages from (614) 321-3268	Contact (614) 321-3268
<input type="checkbox"/>	> fax	Tue 04/17/18 12:20 PM	3 fax pages from (614) 321-3268	Contact (614) 321-3268
<input type="checkbox"/>	> upload	Wed 04/11/18 12:37 PM	Lab Report.png	Katie Lachey
<input type="checkbox"/>	> message	Tue 04/10/18 3:07 PM	READ: Lab Results	PIPPY LONGSTOCKING (2000-09-06, 1081)
<input type="checkbox"/>	> message	Fri 03/30/18 11:44 AM	READ: Lab results	PIPPY LONGSTOCKING (2000-09-06, 1081)
<input type="checkbox"/>	> upload	Wed 03/28/18 10:44 AM	Susan Dey lab.pdf	Tim Lytle
<input type="checkbox"/>	> message	Wed 03/28/18 9:34 AM	READ: Lab results	PIPPY LONGSTOCKING (2000-09-06, 1081)

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<input type="checkbox"/>	> text message	Wed 06/20/18 12:31 PM	SMS Response	SMS (937) 308-0898
<input type="checkbox"/>	> message	Wed 06/20/18 12:27 PM	READ: rx refill	PIPPY LONGSTOCKING (2000-09-06, 1081)
<input type="checkbox"/>	▼ fax	Wed 06/20/18 12:18 PM	2 fax pages from (614) 321-3268	Contact (614) 321-3268
<div style="display: flex; justify-content: space-between;"> <div style="width: 25%;"> <p><b>to:</b> Updox LLC <b>from:</b> Contact (614) 321-3268</p> <p>SEND ITEM</p> <p>COMMENT</p> <p>ARCHIVE</p> <p>MARK AS SPAM</p> <p>OPTIONS    ACTIONS</p> </div> <div style="width: 70%;">  </div> </div>				
<input type="checkbox"/>	> fax	Wed 06/20/18 12:04 PM	2 fax pages from (614) 321-3268	Contact (614) 321-3268
<input type="checkbox"/>	> fax	Wed 06/20/18 12:02 PM	4 fax pages from (614) 321-3268	Contact (614) 321-3268
<input type="checkbox"/>	> upload	Wed 06/20/18 9:25 AM	Robert Graham -12-12-12 study	Michael Pendley
<input type="checkbox"/>	> fax	Tue 06/19/18 9:26 AM	6 fax pages from (614) 807-9034	Fax 6148079034
<input type="checkbox"/>	> text message	Fri 06/15/18 8:50 PM	SMS Response	SMS (614) 507-5938
<input type="checkbox"/>	> upload	Thu 06/14/18 2:39 PM	Refill Request.pdf	Michael Pendley
<input type="checkbox"/>	> fax	Wed 06/13/18 4:15 PM	Robert Graham	Contact (614) 321-3268
<input type="checkbox"/>	> message	Wed 06/13/18 4:08 PM	READ: I have a question	PIPPY LONGSTOCKING (2000-09-06, 1081)
<input type="checkbox"/>	> message	Wed 06/13/18 4:07 PM	READ: Lab results	PIPPY LONGSTOCKING (2000-09-06, 1081)
<input type="checkbox"/>	> message	Mon 06/11/18 11:44 AM	re:Here's a secure message	Andi Hila
<input type="checkbox"/>	> text message	Fri 06/08/18 12:26 PM	robert Graham	SMS (575) 441-8822
<input type="checkbox"/>	> text message	Fri 06/08/18 12:08 PM	SMS Response	SMS (614) 314-5950
<input type="checkbox"/>	> text message	Wed 05/30/18 2:50 PM	SMS Response	SMS (614) 314-5950

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**REQUEST FOR REFILL AUTHORIZATION**  
AUTO-FAX ELECTRONICALLY TRANSMITTED:04-11-2010 09:35

<b><u>Prescriber:</u></b>		<b>From:</b> CVS/Pharmacy
Name:	MICHAEL MAY	Store #: 1203
Address	430 S JULEP RD ORLANDO, FL 93243	Address: 1200 MAIN ST ORLANDO, FL 48723
Phone:	492-840-3430	Phone: 440-213-4012
Fax:	492-324-0094	<b>Fax: 440-213-0991</b>

---

**For Patient:**  
Name: Madden, Dave  
DOB: 12-05-1901  
Address: 800 HIDEAWAY LN  
ORLANDO, FL 76685  
Phone: 540-132-4900

**For Original Prescription:**  
CVS Rx#: 49023941 Date Last Filled: 01-15-2010  
Medication: CLONAZEPAM 1 MG TABLET  
Qty Prescribed: 120 EA  
Prescribed Refills: 0  
Date Written: 01-14-2010  
SIG: TAKE 1 TABLET BY MOUTH AT BEDTIME

---

Pharmacy Comments: PLEASE REFILL

- > upload** Tue 04/17/18 1:55 PM chad\_specialty\_form\_january\_2017.pdf Katie Lachey
- > fax** Tue 03/27/18 10:10 AM **Fax failed: FAX 4696215612** Katie Lachey
- > uplo**
- > uplo**
- > mes**
- > uplo**

### Compose

**CHARLIE SMITH** 68 YRS (1950-04-13) MALE  
Send to EHR

Subject

Category  
Search... ▾

Notify doctor  
Robert Staywell ▾

Date of item  
mm/dd/yyyy

*defaults to today if not entered*

Sign off

Notes

Attachments drag pages to change order



Search for additional contacts or users...

**CHARLIE SMITH**

Age (DOB): 68 yrs (1950-04-13) Sex: Male

EMAIL DISK PORTAL EMR

**Send to EHR**

DISCARD SEND



## Simplify business communications

- **Consolidated messaging**
  - *Single application for all messaging*
- **Streamlined administrative process**
  - *Visibility with remote access*
  - *Simplicity – as easy as email*
  - *Customize workflows for practice preferences*
- **Increased face time with patients**
  - *Automate certain workflows to boost patient interaction*
- **Improved overall outcomes**
  - *Increase interoperability with your EHR*
  - *Create patient advocacy*

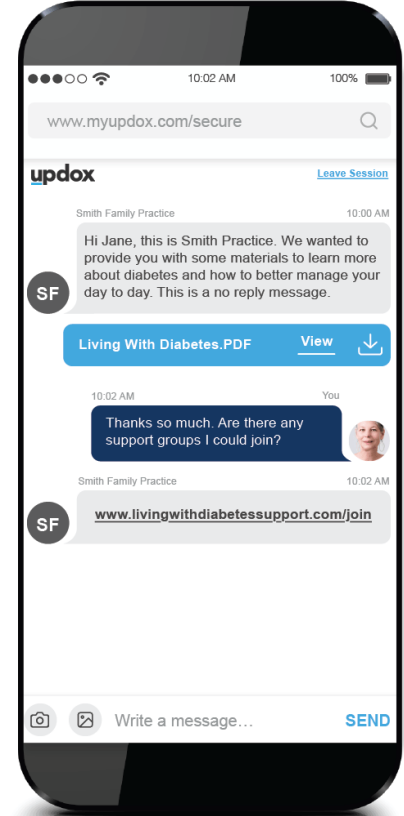
# New feature alert!

## Secure text is coming ...

- *One-to-one secure messaging*
- *Centralized inbox to receive and triage messages*
- *File text threads directly to the patient's chart*
- *100% HIPAA compliant messaging – ON THE FLY!*



*Talk to an Updox Representative to learn more*







**“Honestly, Updox is cheap and efficient. It has zero learning curve. The service is as great as you can get, and the benefits are outstanding. I’d tell any independent doctor, ‘Simplify your life with Updox, and you won’t look back.’”**

**Ricardo Ortega, MD**



## how to get started

**01** No hardware

**02** No contract

**03** Free training

**04** Free support

### **Contact us:**

614.798-8170 x1

[sales@updox.com](mailto:sales@updox.com)



**updox**

promo 'sunkissed'  
30% off for two months